



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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Technology Center 2100

Applicant(s): Mingte Chen, Anil K. Annadata, Leon Chan
Assignee: Siebel Systems, Inc.
Title: Media-Independent Communication Server
Serial No.: 09/823,835 Filing Date: March 31, 2001
Examiner: Unassigned Group Art Unit: 2153
Docket No.: SBL0005US Client Ref. No.: SIEB063/US

Austin, Texas
August 2, 2002

COMMISSIONER FOR PATENTS
Washington, D. C. 20231

PRELIMINARY AMENDMENT

Dear Sir:

The following Amendments and Remarks are submitted for entry into the application filed on March 31, 2001, serial number 09/823,835. This Preliminary Amendment is submitted prior to the first Office Action on the merits in the above-identified case. Entry of this amendment is respectfully requested.

IN THE CLAIMS

The following is a clean version of the entire set of pending claims. Claims 104-106 are added.

1. - 22. Cancelled.

23. (As Added) An apparatus comprising:

a communication server for communicating with a communication channel, the communication server operable to:

handle an incoming communication received from the communication channel,

the receiving the incoming communication being according to the media type of the communication channel; and

cause an outgoing communication to be sent to the communication channel,